What to Expect

Initial Consultation with Your Physician

The purpose and goal of your initial consultation with us at HRC Fertility (HRC) is two-fold; to evaluate your case as comprehensively as possible and to provide you with pertinent information about your care and our program. Please plan to spend one to two hours with us, including waiting time, as you will be spending quality time with both your physician and his/her nurse coordinator.

Because we feel it extremely important to obtain as much information as possible, we encourage and invite both partners to attend the initial consultation.

Financial Consultation

Prior to initiating treatment, a financial consultation will need to be scheduled. This meeting is designed to provide you with information regarding HRC's financial programs, and, if applicable, to understand your insurance coverage. Our Financial Manager or other financial consultants are responsible for these financial consultations.

Prior to Cycle Start

Prior to cycle start, all necessary lab screening/diagnostic testing must be complete, consents must be signed, fees paid, insurance benefits verified, and (if participating in a Low Cost Two-Cycle* - or Three-Cycle* or our Refund Guarantee Program*) qualification and approval must be met.

Patient Advocate

Because we understand our patients are going through an emotional experience, we have implemented a new position we call our Patient Advocate and hope that it will be of value to you. The Patient Advocate is there for you should you have suggestions, concerns, complaints, or just need someone to talk to. We are constantly striving to assist our patients, both medically and emotionally, throughout their treatment here at HRC.

** Please note that qualification for these programs is subject to approval.*